

Cooperation

historical conflicts

Lawyers

Historians

Mediators

Domination

Involvement

Neglect

Accompaniment

Interest driven

internal conflict

Empathy

recognise and stop

guilt & shame

Knowledge

Foundation

Changing Perspective

main process

Focus on human beings

↓

Root Cause

Acknowledgement

The Affected

Regret

Dignity

↓

Connection

Inclusivity

Negotiation

Agreement

Action